

### Waste Commissioning Review

#### Summary of Stage 3 Benchmarking / Comparison

##### Stage 3 Process

This stage of the Review followed the Commissioning Process by examining the following:-

##### ***What Needs to be done***

- Data Comparison - compared the current service model, outputs and cost performance with others
- Best Practice - assessed whether there are better ways to deliver the desired outcomes

##### ***Questions asked***

- What are other providers (whatever and wherever they are) doing to deliver the outcomes?
- What innovation is there in service design, delivery etc in this area?
- What does the evidence from case studies, research, user feedback from elsewhere tell us?
- How does performance compare with similar Councils?
- How does unit cost (or similar financial assessment) compare with similar Councils?

##### ***How achieved***

- Service areas under review and interested services worked together on the questions
- Input from commissioning support team on the performance and funding questions
- Product written up and fed into the next stage

##### ***Work undertaken***

A list of all the topics reviewed are detailed below. However, full copies/details of the various reports, schemes and best practice contained within are available to view if required via two Lever-Arch Files which are kept at the Baling Plant.

## **FILE A - Data Comparison Summary**

- A1. Waste Data Flow website - <http://www.wastedataflow.org/home.aspx>
- A2. Welsh LGA benchmarking wales- <http://www.benchmarkingwales.net/IAS/launch>
- A3. WLGA Waste Finance Project 2013-14  
Local Authority Bulletin – City and County of Swansea
- A4. Welsh LGA - Waste Finance Data Report 2013/14
- A5. APSE members Portal - <https://pn.apse.org.uk/>
- A6. APSE – Refuse Collection Summary Reports for 2013/14
- A7. APSE – Refuse Collection Summary Report for 2012/13
- A8. APSE – State of the Market Survey 2015 – Local Authority Refuse Services
- A9. English LGA – Inform Database for trends - <http://lginform.local.gov.uk/>
- A10. Comparator Authority information. <http://lginform.local.gov.uk/>  
Based on demographics of population, area and population density -  
benchmarked against, Barnsley, York, Calderdale and South Gloucester

## **FILE B - Sources used to identify wider best practice**

- B1. Association of Public Service Excellence (APSE) Report  
Waste: A Brave New World – August 2015
- B2. Welsh Local Government Association (WLGA) Good Practice Wales Portal
- B3. The Chartered Institution of Waste Management (CIWM)  
Local Partnerships Reports by Region
- B4. CIWM – Local Partnership Reports by Scheme Specific
- B5. Cardiff Council – best practice review as part of their recycling waste  
management strategy – April 2015
- B6. APSE – Service Awards for 2013, 2014 and 2015
- B7. Public Sector Sustainability (PSS) Awards 2015
- B8. The Chartered Institution of Waste Management – Sustainability & Resource  
Awards 2015
- B9. UK - Department for Communities & Local Government – Household Waste  
Collection: Procurement Saving Opportunities

## ***FILE C - Best Practice by Specific Search / Project***

- C1. Commercialisation - Charge for Garden Waste
- C2. Commercialisation - Duty of Care
- C3. Benchmarking with Sweden and Japan
- C4. Fleet – route optimisation / tracking
- C5. Waste and Learning Disabilities
- C6. Community Engagement
- C7. HWRCs
- C8. 3 weekly collections
- C9. Bring Sites
- C10. Other – Procurement; Invest to Save